

**Relevant System Table**  
**Core Business Process V – Repayment and Collection**

<b>Business Sub Process: SFA Public Information Center</b>	<b>SUB-PROCESS DECOMPOSITION</b>	<b>RELEVANT BUSINESS PROCESS SYSTEMS</b>
<b>Core processing: Direct Loan Servicing</b>		
	1. Accounts Receivable / Booking	DLSS Core Processing
	2. Billing	DLSS Core Processing
	3. Payment Processing	DLSS Core Processing
	4. Account Maintenance	DLSS Core Processing
	5. Borrower Contact	DLSS Core Processing
<b>Information to partners:</b>		
	1. Credit Bureau	Credit Bureau
	2. Debt Collection System	DCS
	3. School	External Entities
	4. Income Contingent Repayment (ICR)	IRS
	5. National Student Loan Data System	NSLDS
	6. PEPS	IPOS
	7. Department's Finance System	Department of Education
<b>Information from partners in the sub process</b>		
	1. Debt Collection Service Interface	DCS
	2. National Student Loan Data System	NSLDS
	3. Lockbox	Treasury
	4. PEPS	IPOS
	5. EDA (Electronic Debit Account)	Treasury
	6. IRS Income Data	IRS
	7. ICR Approval	IRS
	8. LO/LC	LO / LC

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<b>Business Sub Process: SFA Public Information Center</b>	<b>SUB-PROCESS DECOMPOSITION</b>	<b>RELEVANT BUSINESS PROCESS SYSTEMS</b>
<b>Core processing: Debt Collection Service</b>		
	1. Accounts Receivable	DCS Core Processing
	2. Billing	DCS Core Processing
	3. Payment Processing	DCS Core Processing
	4. Account Maintenance	DCS Core Processing
	5. Borrower Contact	DCS Core Processing
<b>Information to partners:</b>		
	1. Credit Bureau	Credit Bureau
	2. AWG to employers	External entities
	3. Direct Loan Servicing System interface	DLSS
	4. HUD	HUD
	5. IRS/Treasury	IRS/Treasury
	6. Income Contingent Repayment	IRS
	7. Treasury Payment	Treasury
	8. U.S. Attorney	US Attorney
	9. National Student Loan Data System	NSLDS
	10. Guaranty Agency	Guaranty Agencies
	11. Borrower References	External Entities
	12. U.S. Postal Service	US Mail
	13. Department's Finance System	Department of Education
	14. Department's Policy	Department of Education
<b>Information from partners in the sub process</b>		
	1. AWG Employers	External Entities
	2. Direct Loan Serving System interface	DLSS
	3. National Student Loan Data System	NSLDS
	4. Lockbox	Treasury

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<b>Business Sub Process: SFA Public Information Center</b>	<b>SUB-PROCESS DECOMPOSITION</b>	<b>RELEVANT BUSINESS PROCESS SYSTEMS</b>
	5. U. S. Attorney	US Attorney
	6. PEPS	IPOS
	7. Schools	Schools
	8. Perkins	Schools
	9. Pell Grant Overpayment/ Defaulted Perkins	Schools
	10. Offsets	Treasury
	11. IRS Income Data	IRS
	12. ICR Approval	IRS
	13. Department of Defense	Department of Defense
	14. Social Security Administration Death Tape	SSA
	15. Outside Collection Agencies	External Entities
	16. Guaranty Agencies	Guaranty Agencies
	17. Post Office	US Mail